

ANNUAL REPORT

FISCAL YEAR 2020-2021

JULY 2020-JUNE 2021



My Dear Brothers and Sisters in Christ,

The year 2021 has provided its fair share of ups and downs; unfortunately, more of the latter for many of our South Carolinian neighbors. With a continued global pandemic and many other uncontrollable situations that have inflicted hardship, we all have been affected in some way by the events of 2021.

In this Annual Report for Fiscal Year 2010-2021 (July 2020-June 2021), you will see impacts as we continue on with the "new normal." All the while, spreading the love of Christ through our services.

As we work towards implementing our five-year strategic plan, we plan to increase our impacts through expanding current services to fit the needs of our state. Please know that through your support, you have had a direct impact on the numbers and impacts presented in this report. We are grateful to you and all of our parish partners, staff, volunteers, board members, and all those who serve others on behalf of Christ.



In the Lord's Peace,

+ Robert E. Guglielmone

Most Rev. Robert E. Guglielmone
Bishop of Charleston
Chairman of the Board

Our Vision

Leaders in Christian Service:
*"...whatever you did for one of
these least brothers of mine,
you did for me."*
Matthew 25

Our Mission

In fulfillment of the Gospel's call
to serve Christ in those in need,
Catholic Charities of South
Carolina seeks to exemplify and
inspire Christian service.

OUR VALUES



*Direct,
hands-on
service to
Christ in
the poor*



**Faithful Catholic
Identity: Charity in Truth**



**Encounter, Hospitality &
Accompaniment**



**Teamwork &
Partnership**



**Mission Based
Outreach &
Stewardship**



**"Unless the Lord Builds the
House": Sustainable Growth
through Strategic Planning**



**Professional
Competence &
Accountability**

2020-2021 TOTAL IMPACT



53,498

Total Individuals Impacted



12

Number of Ministries & Programs



15

Number of Locations We Serve



New Rock Hill Office blessing in May 2021



WELLNESS SERVICES IMPACTS

Our Lady's Pantry

Through our wellness pantries, we strive to provide healthy foods along with behavioral economics education to help make a systematic change in the lives of our clients throughout South Carolina.

During normal operations, visitors are able to choose the amount of food they are allocated according to their family size and are able to choose from items such as fresh produce, frozen meats, eggs, milk, and other canned items.

Catholic Charities of South Carolina was early to implement a drive-thru pantry model to serve the drastic increase of visitors during the height of the COVID-19 pandemic. We are able to easily flex between in-person shopping and drive-thru service.

Total number
of people served

42,275

Piedmont
2,803

SERVICE LOCATIONS

Gloverville
5,762

Conway
7,928

Georgetown
696

Coastal
9,760

Lowcountry
20,279

99

Supplemental Nutritional Assistance Program (SNAP) applications processed through our offices. SC Thrive Grant provides resources to our offices to enroll families in the program. SNAP, formerly food stamps, provides temporary help for people going through hard times — providing supplemental money to buy food until they can get back on their feet.

48.3%

of SC households receiving SNAP benefits have children*

*Source: FeedingAmerica.Org

WELLNESS SERVICES IMPACTS

Save a Smile

GOOD ORAL HEALTH INCLUDES THE ABILITY TO CARRY OUT THE BASIC PHYSICAL AND SOCIAL ORAL FUNCTIONS THAT WE NORMALLY TAKE FOR GRANTED.

Many individuals lack access to consistent dental care. The lack of preventative and restorative care at critical points leads many to lose most or all of their natural teeth. Because the lack of healthy and attractive teeth can inhibit the ability to function socially, economically, and physically, we provide program participants with dentures to make a positive impact on all aspects of their lives.

Total number
of people served

240



Piedmont
26

**TOTAL SERVED
& LOCATIONS**

Conway
78

Coastal
136

34%

of older adults experiencing teeth loss are considered low-income, compared to 11% who are considered high-income.

45%

of older adults experiencing tooth decay, which can lead to teeth loss, are considered low-income, compared to 18% who are considered high-income.

*Source: CDC Oral Health Surveillance Report 2019

CLEAN OF HEART

Laundry & Shower Program

Clean of Heart provides laundry, showers, and an at-home atmosphere to those homeless in Columbia, Myrtle Beach (brick and mortar location closed, mobile unit will launch in 2022), and the Upstate region.

In Spring 2021, The Good Shepherd Center in Columbia was opened. Needing a larger area to continue the original brick and mortar location of Clean of Heart, Catholic Charities renovated the former Good Shepherd parish into a service center.

'WHEN I'M HERE, I DON'T FEEL HOMELESS'

This is the most common statement we hear during our visitors' time spent with our team and volunteers.

Total
Impacted

2,290

Washed & Dried

1,080

LOADS OF LAUNDRY

Equivalent to the average American family's laundry for 3.5 years!



Piedmont

79 Showers
(Shower Only Mobile Unit)

Midlands

548 Showers
649 Loads of
Laundry

Conway

583 Showers
431 Loads of
Laundry

TOTAL SERVED
& LOCATIONS

DISASTER SERVICES

Safe, Sanitary & Secure

OUR DISASTER SERVICES TEAM ENSURES CLIENTS RETURN TO SAFE, SANITARY, AND SECURE LIVING CONDITIONS AFTER THE RAMIFICATIONS OF A NATURAL DISASTER

A sometimes forgotten cycle of natural disasters is the Recovery Phase. Once immediate response and relief efforts are provided, many are left dealing with long term affects on their own. Since Catholic Charities is deeply rooted in South Carolina, we are able to provide short and long term recovery services to clients impacted by natural disasters (mostly hurricanes).

Through contractor and community partnerships, we assist clients in their journey to return to safe, sanitary, and secure living conditions. Many have adjusted their life for at least a year before contacting us, living in moldy or unsafe conditions daily.

*Total number
of people served*

21

\$245,783.25

*spent on home
repairs caused
by natural
disasters*

2

*Dedicated
Disaster Case
Managers on
staff*

*Served clients
impacted by
Hurricanes
Dorian &
Florence*

*Repairs include:
roofing, siding,
interior work such as
drywall, flooring,
kitchens, bathrooms,
repairs, installation,
doors & windows*

IMMIGRATION SERVICES

For I was a stranger...

IMMIGRATION LEGAL SERVICES IS A CRUCIAL PART OF OUR MISSION & VISION AS WE WELCOME AND SERVE THOSE WHO ARE NEW TO THIS COUNTRY, OFTEN FLEEING DIFFICULT SITUATIONS AND SEEKING REUNIONS WITH FAMILY

Catholic Charities of South Carolina provides low cost, high quality immigration legal services to those who cannot afford a private attorney. Our offices help immigrants to apply for immigration status in the United States. We assist with the following types of cases:

- Consultations on eligibility for immigration status in the U.S;
- Filing for Lawful Permanent Residency in the U.S. through family members;
- Helping immigrants to consular process through the U.S. consulates abroad;
- Filing for Waivers of grounds of inadmissibility;
- Assisting immigrants in applying for Naturalization, Temporary Protected Status (TPS), Deferred Action for Childhood Arrivals (DACA), extensions of non-immigrant visas, and removal of conditions on residency;
- Filing for renewal of work permits and Lawful Permanent Resident cards;
- We also assist immigrant victims of crimes to file for U visas and self-petitions under the Violence Against Women Act (VAWA).

*Total number
of people served*
702

We are an affiliate of the Catholic Legal Immigration Network, Inc (CLINIC), and our attorneys are members of the American Immigration Lawyers Association (AILA).

We have several staff that are accredited representatives through the Board of Immigration Appeals. Our staff is bilingual English/Spanish. Our service fees are minimal and are based on a sliding scale for income. We serve immigrants who are currently living in South Carolina.



RESTORATIVE JUSTICE

For I was a imprisoned...

RESTORATIVE JUSTICE PROGRAM WORKS TO RESTORE FAITH FOR THOSE WHO ARE PENITENT AS THEY SEEK A FRESH START WITH A GREATER SENSE OF SELF-AWARENESS AND SELF-EFFICACY.

Our Restorative Justice program starts “inside the walls.” Our mission is to assist offenders who are due to be released within six months and who have been determined to be predisposed to living in poverty once released. The targeted population are ex-offenders who are struggling with homelessness and indigence.

The main barriers addressed are the challenges that most “returning citizens” (ex-offenders) have in proving their identity. They are without a basic, state-issued picture identification card, employment, medication, treatment, or housing are available to them. Through our established partnerships, we work to ensure that every person we serve reenters society with essential, critical documents which allows access to services.

We are one of very few organizations that has taken on the challenge to assist people who have been incarcerated, have served their designated sentences and are penitent. The overall goal is for our participants to seek opportunity to begin living more accountable, stable lives. The skills we teach enable citizens to move forward and not be at risk of homelessness, and to secure needed employment, treatment and engage in society.

*Total number
of people served*
274

*Recidivism
rate only*
8.97%

RECIDIVISM

The South Carolina Department of Corrections has the lowest recidivism rate in the US at 21.9%. Governor Henry McMaster recently highlighted this statistic during a news conference, as well as highlighting Catholic Charities' efforts in helping reduce that number.

At the time of our most recent recidivism verification, only 8.97% have returned to prison in comparison to the 21.9% state average.

HOPE MINISTRY



≡ Hi, I'm Hope ≡

HOPE IS A FREE CHAT SERVICE PROVIDING ENCOURAGEMENT AND STRATEGIES ON HOW TO MANAGE EVERYDAY STRESS AND ANXIETY USING CHATBOT TECHNOLOGY. ANYONE CAN USE HOPE, ANYTIME THEY ARE FEELING STRESS, ANXIETY, OR JUST NEED TO TALK OVER TEXT MESSAGE OR FACEBOOK MESSENGER.



3,208

ACTIVE PARTICIPANTS



218,698

MESSAGES EXCHANGED



\$4,240,976

SAVED IN SERVICES PROVIDED



9,940.87

WORKING HOURS

Text Hope
315-276-3157

*Facebook
Messenger*
@HOPEOFSC

Real feedback from Hope participants:

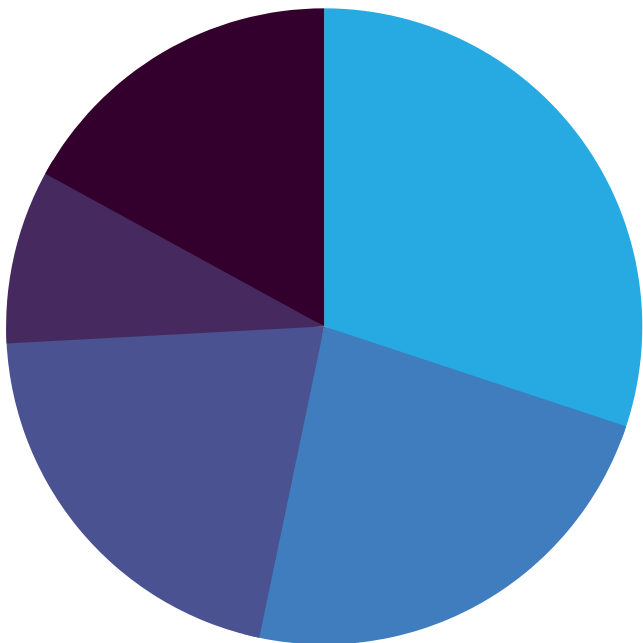
- *Giving me reassurance that I'm not alone.*
- *It's just nice to talk to somebody that you don't feel you are burdening with your thought.*
- *Your advice helped me a lot.*
- *I was dealing with an issue that had me overwhelmed with anxiety, and the breathing technique has successfully helped me calm way down.*
- *Consistent support.*
- *Useful info to solve my issues.*
- *I have many friends that are busy/stressed that could use a check in without needing to pretend everything is okay.*
- *Nonjudgmental and constructive assistance.*
- *Easy to access and private.*

84%

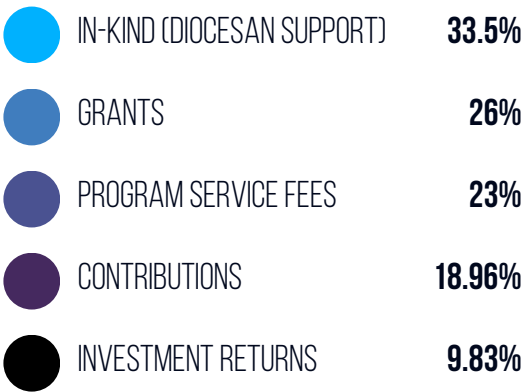
OF PEOPLE ARE EXPERIENCING
EMOTIONS RELATED TO
PROLONGED STRESS

Source: APA January
2021 Stress Snapshot

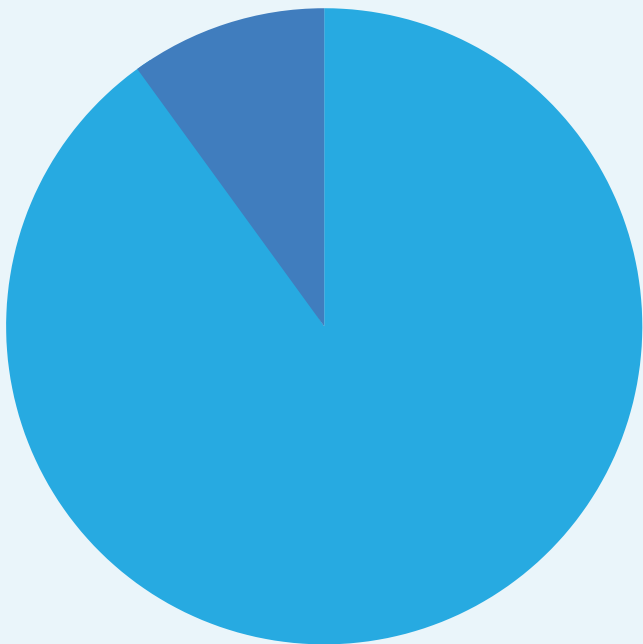
FINANCIALS



REVENUE



TOTAL REVENUE
\$4,106,896



EXPENSES



TOTAL EXPENSES
\$3,872,825

Thank you!

FROM ALL OF US AT CATHOLIC CHARITIES OF SOUTH CAROLINA

Thank you to our volunteers, parish partners, and donors. We could not do our jobs without your support. Your dedication to show up for others motivates our team to strive to help even more of our brothers and sisters in need. We appreciate each of you. Please continue to pray for us and all those who come to us in need.

“For I was hungry and you gave me food, I was thirsty and you gave me drink, a stranger and you welcomed me, naked and you clothed me, ill and you cared for me, in prison and you visited me. Then the righteous will answer him and say, ‘Lord, when did we see you hungry and feed you, or thirsty and give you drink? When did we see you a stranger and welcome you, or naked and clothe you? When did we see you ill or in prison, and visit you?’ And the king will say to them in reply,

*Amen, I say to you, whatever you did for one of these
least brothers of mine, you did for me ...*

Matthew 25:35-40





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CHARITIESSC.ORG