

ANNUAL REPORT

FISCAL YEAR 2019-2020



Catholic Charities of South Carolina

Dear Brothers and Sisters in Christ,

The year 2020 has provided its fair share of ups and downs; unfortunately, more of the latter for many of our South Carolinian neighbors. With a global pandemic and many other uncontrollable situations that have inflicted hardship, we all have been affected in some way by the events of 2020.

In this Annual Report for Fiscal Year 2019-2020 (July 2019-June 2020), you will see impacts from pre-COVID-19, during the height of the shutdowns, and impacts as we continue on with the "new normal." All the while, spreading the love of Christ through our services.

As we work towards implementing our five-year strategic plan, we plan to increase our impacts through expanding current services to fit the needs of our state. Please know that through your support, you have had a direct impact on the numbers and impacts presented in this report. We are grateful to you and all of our parish partners, staff, volunteers, board members, and all those who serve others on behalf of Christ.



In the Lord's Peace,



Most Rev. Robert E. Guglielmo
Bishop of Charleston
Chairman of the Board

OUR VISION

Leaders in Christian Service:
*"Whatever you did unto the least
of these, you did it unto me."*
Matthew 25

OUR MISSION

In fulfillment of the Gospel's call to serve Christ in those in need, Catholic Charities of South Carolina seeks to exemplify and inspire Christian service.

OUR VALUES



**Direct, Hands-on Service
to Christ in the Poor**



**Faithful Catholic Identity:
Charity in Truth**



**Encounter, Hospitality &
Accompaniment**



Teamwork & Partnership



**Mission Based Outreach &
Stewardship**



**"Unless the Lord Builds the
House": Sustainable Growth
through Strategic Planning**



**Professional Competence &
Accountability**

2019-2020 TOTAL IMPACT



59,672

Total Individuals Impacted



12

Number of Ministries & Programs



14

Number of Locations We Serve



WELLNESS SERVICES IMPACTS

Our Lady's Pantry

Through our wellness pantries, we strive to provide healthy foods along with behavioral economics education to help make a systematic change in the lives of our clients throughout South Carolina.

During normal operations, visitors are able to choose the amount of food they are allocated according to their family size and are able to choose from items such as fresh produce, frozen meats, eggs, milk, and other canned items.

Catholic Charities of South Carolina was early to implement a drive-thru pantry model to serve the drastic increase of visitors due to COVID-19 pandemic hardships.

Total number
of people served
42,275

250

Supplemental Nutritional Assistance Program (SNAP) applications processed through our offices. SC Thrive Grant provides resources to our offices to enroll families in the program. SNAP, formerly food stamps, provides temporary help for people going through hard times — providing supplemental money to buy food until they can get back on their feet.

48.3%

of SC households receiving SNAP benefits have children*

SERVICE LOCATIONS

Piedmont
2,878

Gloverville
5,422

Conway
13,081

Georgetown
866

Coastal
9,047

Lowcountry
10,981

*Source: FeedingAmerica.Org

WELLNESS SERVICES IMPACTS

Save a Smile

GOOD ORAL HEALTH INCLUDES THE ABILITY TO CARRY OUT THE BASIC PHYSICAL AND SOCIAL ORAL FUNCTIONS THAT WE NORMALLY TAKE FOR GRANTED.

Many individuals lack access to consistent dental care. The lack of preventative and restorative care at critical points leads many to lose most or all of their natural teeth. Because the lack of healthy and attractive teeth can inhibit the ability to function socially, economically, and physically, we provide program participants with dentures to make a positive impact on all aspects of their lives.

Total number
of people served

154



Piedmont
Restarted
program Sept.
2020

**TOTAL SERVED
& LOCATIONS**

Conway
97

Coastal
57

34%

of older adults experiencing teeth loss are considered low-income, compared to 11% who are considered high-income.

45%

of older adults experiencing tooth decay, which can lead to teeth loss, are considered low-income, compared to 18% who are considered high-income.

*Source: CDC Oral Health Surveillance Report 2019

CLEAN OF HEART

Laundry & Shower Program

Clean of Heart provides laundry, showers, and an at-home atmosphere to those homeless in Columbia, Myrtle Beach, and the Upstate region.

In Fall 2020 (after FY 19--20 ended), a mobile shower unit was purchased through a grant from the Catholic Community Foundation to serve the Upstate, then move statewide.

'WHEN I'M HERE, I DON'T FEEL HOMELESS'

This is the most common statement we hear during our visitors' time spent with our team and volunteers.

Total number
of people served

2,349

Washed & Dried

838

LOADS OF LAUNDRY

Equivalent to the average American
family's laundry for 3 years



Piedmont
Started program
October 2020

Midlands
1,130

Conway
1,219

**TOTAL SERVED
& LOCATIONS**

DISASTER SERVICES

Safe, Sanitary & Secure

OUR DISASTER SERVICES TEAM ENSURES CLIENTS RETURN TO SAFE, SANITARY, AND SECURE LIVING CONDITIONS AFTER THE RAMIFICATIONS OF A NATURAL DISASTER

A sometimes forgotten cycle of natural disasters is the Recovery Phase. Once immediate response and relief efforts are provided, many are left dealing with long term affects on their own. Since Catholic Charities is deeply rooted in South Carolina, we are able to provide short and long term recovery services to clients impacted by natural disasters (mostly hurricanes).

Through contractor and community partnerships, we assist clients in their journey to return to safe, sanitary, and secure living conditions. Many have adjusted their life for at least a year before contacting us, living in moldy or unsafe conditions daily.

*Total number
of people served*

54

\$489,763.21

spent on home
repairs caused
by natural
disasters

Served clients
impacted by
Hurricanes
Dorian &
Florence

2

Dedicated
Disaster Case
Managers on
staff

Repairs include:
roofing, siding, and
interior work such
as, drywall, flooring,
kitchen/bathroom
repairs, installation,
doors and windows

IMMIGRATION SERVICES

For I was a stranger...

IMMIGRATION LEGAL SERVICES IS A CRUCIAL PART OF OUR MISSION & VISION AS WE WELCOME AND SERVE THOSE WHO ARE NEW TO THIS COUNTRY, OFTEN FLEEING DIFFICULT SITUATIONS AND SEEKING REUNIONS WITH FAMILY

Catholic Charities of South Carolina provides low cost, high quality immigration legal services to those who cannot afford a private attorney. Our offices help immigrants to apply for immigration status in the United States. We assist with the following types of cases:

- Consultations on eligibility for immigration status in the U.S;
- Filing for Lawful Permanent Residency in the U.S. through family members;
- Helping immigrants to consular process through the U.S. consulates abroad;
- Filing for Waivers of grounds of inadmissibility;
- Assisting immigrants in applying for Naturalization, Temporary Protected Status (TPS), Deferred Action for Childhood Arrivals (DACA), extensions of non-immigrant visas, and removal of conditions on residency;
- Filing for renewal of work permits and Lawful Permanent Resident cards;
- We also assist immigrant victims of crimes to file for U visas and self-petitions under the Violence Against Women Act (VAWA).

*Total number
of people served*
3,312

We are an affiliate of the Catholic Legal Immigration Network, Inc (CLINIC), and our attorneys are members of the American Immigration Lawyers Association (AILA).



We have several staff that are accredited representatives through the Board of Immigration Appeals. Our staff is bilingual English/Spanish. Our service fees are minimal and are based on a sliding scale for income. We serve immigrants who are currently living in South Carolina.

RESTORATIVE JUSTICE

For I was a imprisoned...

RESTORATIVE JUSTICE PROGRAM WORKS TO RESTORE FAITH FOR THOSE WHO ARE PENITENT AS THEY SEEK A FRESH START WITH A GREATER SENSE OF SELF-AWARENESS AND SELF-EFFICACY.

Our Restorative Justice program starts “inside the walls.” Our mission is to assist offenders who are due to be released within six months and who have been determined to be predisposed to living in poverty once released. The targeted population are ex-offenders who are struggling with homelessness and indigence.

The main barriers addressed are the challenges that most “returning citizens” (ex-offenders) have in proving their identity. They are without a basic, state-issued picture identification card, employment, medication, treatment, or housing are available to them. Through our established partnerships, we work to ensure that every person we serve reenters society with essential, critical documents which allows access to services.

We are one of very few organizations that has taken on the challenge to assist people who have been incarcerated, have served their designated sentences and are penitent. The overall goal is for our participants to seek opportunity to begin living more accountable, stable lives. The skills we teach enable citizens to move forward and not be at risk of homelessness, and to secure needed employment, treatment and engage in society.

*Total number
of people served*

535

*Recidivism
rate only*
2.78%

RECIDIVISM

The South Carolina Department of Corrections releases approximately 800 “returning citizens” on a monthly basis with a recidivism rate, or those who may reoffend, as high as 33% or 1 of every 3 people.

At the time of our most recent recidivism verification, only 2.78% have returned to prison in comparison to the 33% state average.

COVID-19 PANDEMIC IMPACTS

544%

increase of individuals served
in our food pantries

\$100,000

provided in free mental health
chat services through Sister
Hope chatbot program

300%

more clients during height of
shutdowns

COVID-19 Service Statistics

16

new grants received

drive-thru

implemented a new food pantry
model for services (prior to
official shutdowns)

immigration

leveraged video conferencing
to maintain services without
disruption

to the margins

we will go! Adjusted mobile pantry
operations in order to continue to
keep more rural families fed

flexibility

through our Case Manager and
Security Personnel allowed
Restorative Justice continuance



Launched during the height of the Covid-19 shutdowns, Sister Hope provided 1,400 hours of support, equal to almost \$100,000 in mental health support fees. Sister Hope is a free and anonymous chat service providing encouragement and strategies on how to manage everyday stress and anxiety using Chatbot technology.

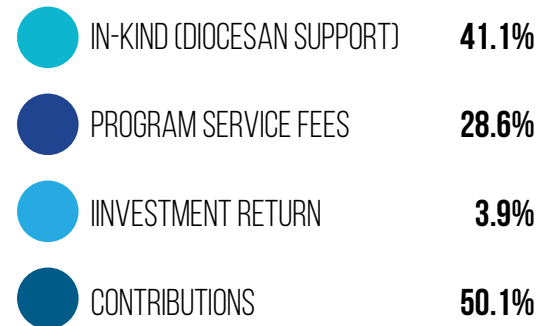
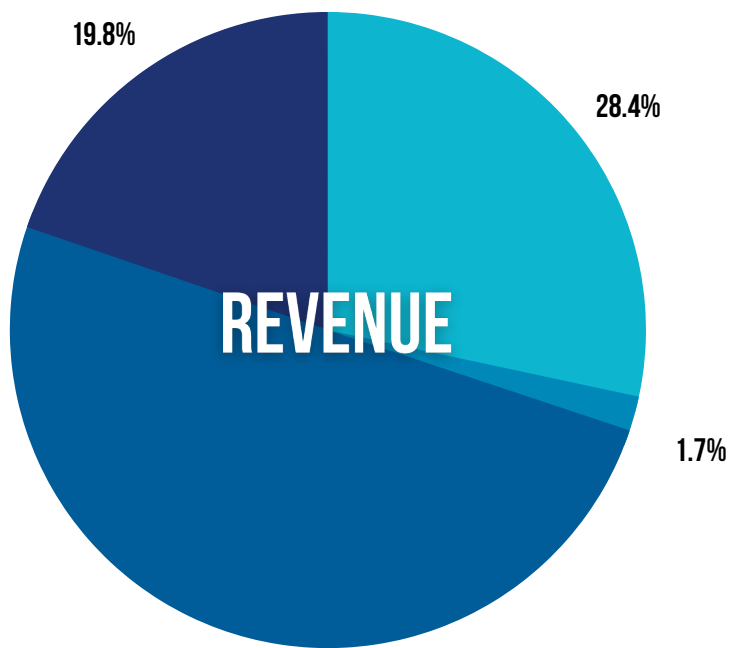


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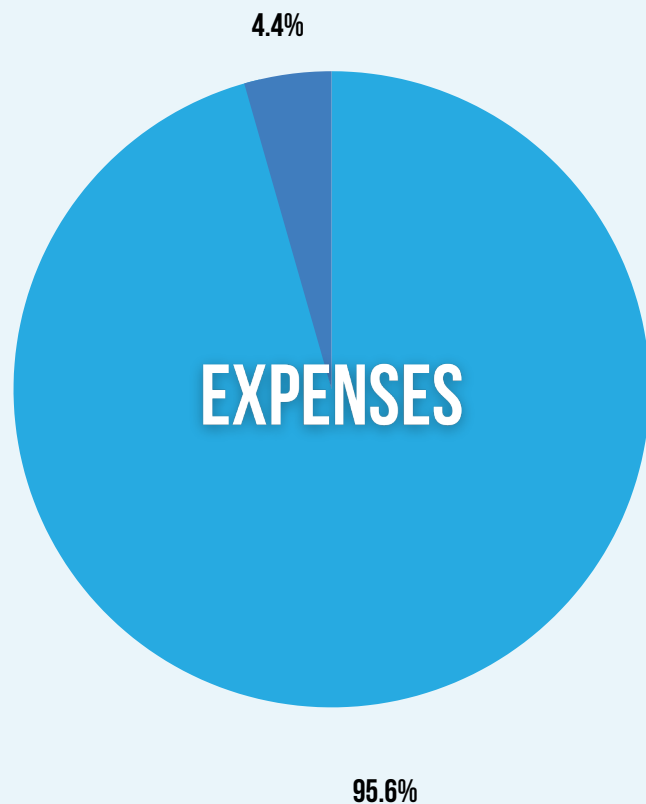


FACEBOOK MESSENGER: SISTERHOPESC

FINANCIALS



TOTAL REVENUE
\$4,960,441



95-96%
*of all funding
spent on
programs*



TOTAL EXPENSES
\$4,504,065



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CHARITIESSC.ORG